### **Record Retention**

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# Not really this... but it could be!



#### Warehouse.... Does yours look like this?



## Agenda

- Definitions
- Why retain documents
- Policy
- Schedules
- Electronic
- Digital options
- What do others do?



#### **Definitions**

- Records are the evidence of what an organization does.
  They capture the business activities and transactions, correspondence, personnel files.
- Records come in many formats, including paper, email, databases, web content, and can reside on PDA's, flash drives, desktops, and servers.

#### FERC & RUS

- FERC Guidelines 18 CFR Part 125
  - Regulations for public utilities
  - Last updated in April 2015 (2008 was prior update)
- RUS Requirements
  - Bulletin 180-2, recommendations for RUS borrowers
  - Last update 2003
  - Suggests policies and procedures for effective preservation and efficient maintenance of financial records



## Why Retain Documents?

- Records provide documentation to support actions taken
- Records required during audits, investigations & litigation to prove:
  - Policies & procedures followed; "standard of care"
  - Funds spent appropriately (State \$; Grants)
  - Employees rights were not violated
- Records are an information asset and hold value for an organization
- Have a duty to members to manage records effectively
- Must comply with regulatory retention requirements

## Why Our Department

Why does my area need a schedule?

- Difficult to manage what you don't know exists
  - Written guide to use as reference
- Uniformity for your area
- Position turnover

Greatest risk is destroying or losing something that should have legally kept

# Policy

- Purpose is to establish procedures for files and retrieval of documents
  - Location
  - Indexes
  - Retention schedule
  - Destruction log
  - Confidentiality
  - Responsibility

#### Record Retention Schedule

A living document; used to document the life cycle of a Record from creation to final destination.

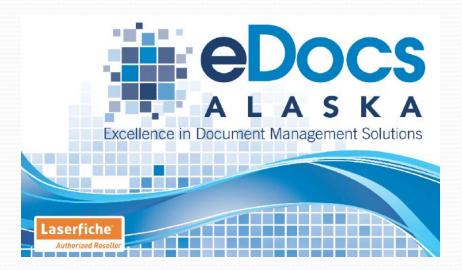
- Living document?
  - Regulations or requirements change
  - Records stored change
  - Should be used as reference

### **Email & File Storage**

- Set up a file structure which will be easy to maintain
- Examples:
  - Subject
    - Year created
  - Record Retention
    - Presentations
      - 2007

## **Digital Options**

- NISC Doc Vault
- Konica/Minolta
- Laserfiche



### Questions/Comments

Legal Counsel is a great resource for how long records need to be legally retained.

Typically a business decision on how long to retain majority of records.



# What Are Others Doing?